

DONOR MANAGEMENT MANUAL

DOMAINE (Donor Management IN Europe) is a European project that focuses on blood donor management. It aims to create a safe and sufficient blood supply, by comparing and recommending good donor management practice.

The project has three main phases:

- ∞ In the first phase of the project, a survey was conducted in order to analyse current donor management practice in Europe.
- ∞ The second phase concentrated on composing a manual, identifying and recommending good donor management.
- ∞ The final phase will concentrate on instructing blood establishment professionals on the manual. A training programme will become available in 2011 and will assist in disseminating the information in this Donor Management Manual within blood establishments.

This Donor Management Manual is the result of the second phase. It is aimed at donor managers and policy makers in the realm of blood donor management and focuses on practical issues in donor management:

- Architecture and infrastructure
- Donor base
- Donor recruitment
- Donor retention
- Collection
- Multiple-transfused patients
- Special situations
- Human Resources Management
- Information technology
- Ethical considerations

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DOMAINE partners

Austrian Red Cross

Belgian Red Cross Blood Service

Blood Transfusion Centre of Slovenia

Blood Transfusion Service of the Swiss Red Cross

Cyprus Blood Establishment

Finnish Red Cross Blood Service

French Blood Establishment

German Red Cross Blood Donation Service

Hungarian National Blood Transfusion Service

Irish Blood Transfusion Service

National Blood Transfusion Service Malta

NHS Blood and Transplant, England

North Estonian Regional Hospital

Northern Ireland Blood Transfusion Service

Portugese Blood Institute

Regional Blood Transfusion Service of the Swiss Red Cross Bern

Sanquin Blood Supply Foundation The Netherlands

Scottish National Blood Transfusion Service

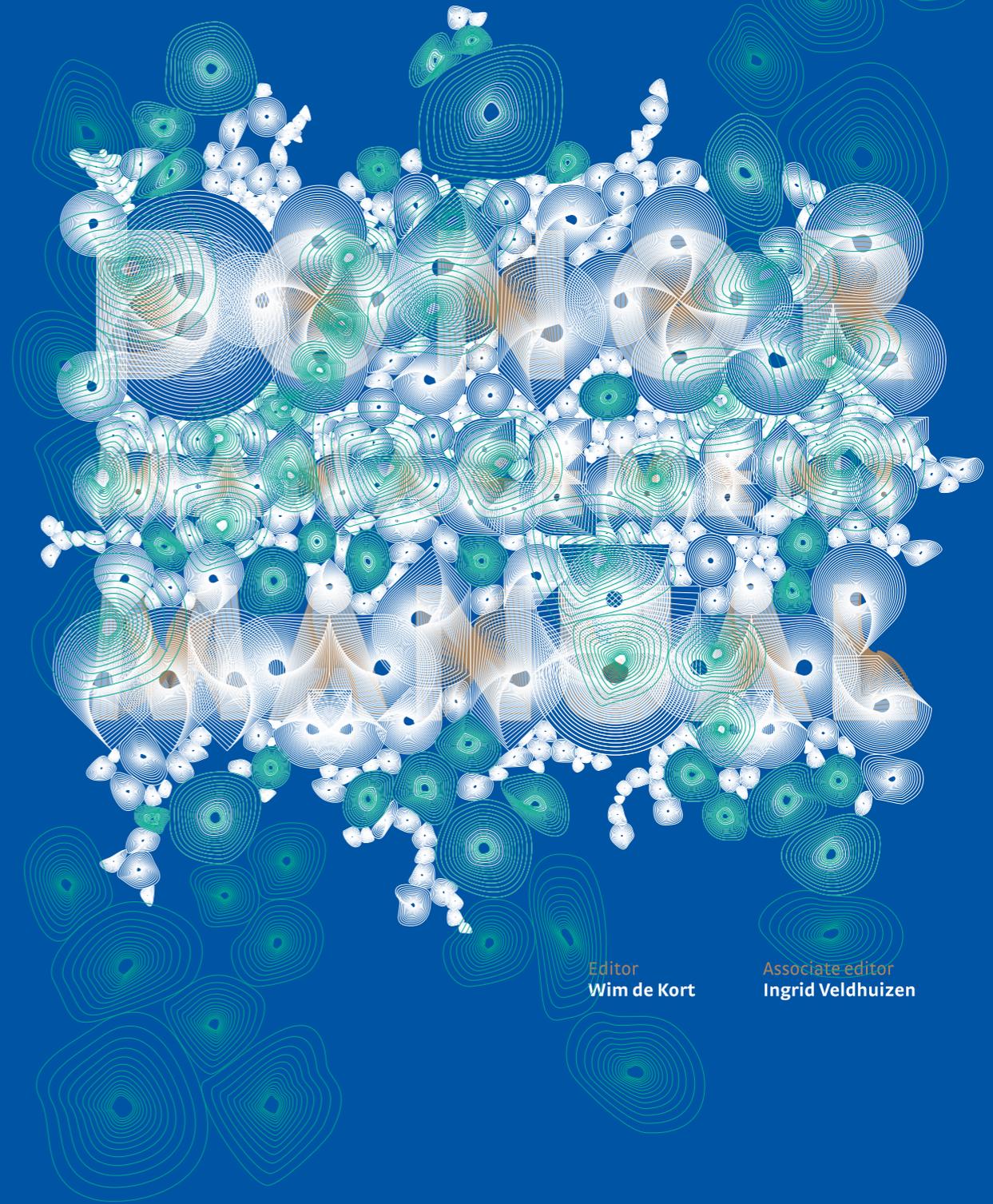
Slovenian Red Cross

South-eastern Europe Health Network Blood Safety Programme

Thalassaemia International Federation

The Welsh Blood Service

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